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## End-of-Availability and End-of-Support Products

November 1, 2011

This document provides a list of products that Riverbed has provided notice for End-of-Availability, as well as, End-of-Support.

### Cascade (Mazu) Products:

Riverbed Technologies acquired Mazu Networks and renamed the product line.

#### *Cascade DPI-CAS and APP-Layer7*

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
DPI-CAS	Deep Packet Inspection Adapter PCI-X (CAS)	Immediately (none)
APP-LAYER7	Add Layer 7 application fingerprinting to a legacy Mazu sensor (one per sensor)	Immediately (none)

#### *Cascade NIC:*

As of April 6, 2010 Riverbed announced the end-of-availability of the NIC-CAS-1SR NIC card effective **immediately** due to lack of supply.

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
NIC-CAS-1SR	1-port 10GbE Multi Mode Fiber NIC (CAS) spare	immediately

#### *Cascade Sensor Model and SAN Card:*

[EOA Notice](#)

Product	Description	End of	End of Support:	End of Support:
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		<b>Availability (Last order date)</b>	<b>Feature Release Major / Minor</b>	<b>Hardware / SW Maintenance</b>
CAP-FC-SAN-E	Evaluation card for SAN attached storage.	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX	Cascade Sensor 2100- 2 port 1GbE LX Single Mode	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX-E	Cascade Sensor 2100- 2 port 1GbE LX Single Mode Evaluation	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
NIC-CAS-1LX	1-port 1GbE LX Single Mode Fiber NIC (CAS) Spare	Jan 15, 2010	N/A	Jan 30, 2015

### ***Cascade Sensor Maintenance Products:***

Riverbed is announcing the End-of-Availability of the following Cascade Sensor Maintenance SKUs:

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>
MNT-SLV-CAS-2100	Cascade Sensor 2100 Silver Support	Nov 30, 2009
MNT-GLD-CAS-2100	Cascade Sensor 2100 Gold Support	Nov 30, 2009
MNT-PLT-CAS-2100	Cascade Sensor 2100 Platinum Support	Nov 30, 2009

### ***Cascade Discovery for BMC Atrium:***

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Feature Release Major / Minor</b>	<b>End of Support: Hardware / SW Maintenance</b>
CPD-00250-T1	T1- Base tier, minimum of 250 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014

CPD-00500-T2	T2- Pricing tier for 251 to 500 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-01000-T3	T3- Pricing tier for 501 to 1000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-02500-T4	T4- Pricing tier for 1001 to 2500 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-05000-T5	T5- Pricing tier for 2501 to 5000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-05000-T6	T6- Pricing tier for 5001+ server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014

### ***Cascade Application and Interface Analytics:***

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Feature Release Major / Minor</b>	<b>End of Support: Hardware / SW Maintenance</b>
CAA-APP-ANA-10	Cascade Application Analytics, 10 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-APP-ANA-30	Cascade Application Analytics, 30 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-20	Cascade Interface Analytics, 20 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-50	Cascade Interface Analytics, 50 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014

### ***Various Mazu Products:***

In an effort to give customers insight into how long Riverbed will continue to support former Mazu Network products that have been previously announced as end-of-availability, we are providing you this listing.

[EOA Notice](#)

<b>Product Type</b>	<b>Mazu Product Code</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Hardware / SW Maintenance</b>
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Express	P-PEXPRESS-F	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-GC	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-GF	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-N	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-FLOW	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C1	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C2-F	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C2-G	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-F2	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C4-F	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C4-G	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-F4	Jan 1, 2007	Dec 31, 2010
Profiler	P-P7300	Apr 1, 2007	Dec 31, 2010
	P-P7300F	Apr 1, 2007	Dec 31, 2010
	P-P8200	Sep 1, 2006	Dec 31, 2010
	P-P8210	Sep 1, 2006	Dec 31, 2010
	P-P8300	Apr 1, 2007	Dec 31, 2010
	P-P8310	Apr 1, 2007	Dec 31, 2010
	P-P8400	Jan 1, 2008	Dec 31, 2010
	P-P8410	Jan 1, 2008	Dec 31, 2010
Gateway	P-RG-200	Apr 1, 2007	Dec 31, 2010
	RG-H2-F200	Apr 1, 2007	Dec 31, 2010
	P-RT1	Sep 1, 2006	Dec 31, 2010
	P-RG-800	Apr 1, 2007	Dec 31, 2010
Sensor	P-S4320-A	Apr 1, 2007	Dec 31, 2010
	P-S4321-A	Apr 1, 2007	Dec 31, 2010
	P-S4323	Apr 1, 2007	Dec 31, 2010
	P-S4323-A	Apr 1, 2007	Dec 31, 2010
	P-S4322	Apr 1, 2007	Dec 31, 2010

	P-S4322-A	Apr 1, 2007	Dec 31, 2010
	P-S4340-A	Apr 1, 2007	Dec 31, 2010
	P-S4341	Apr 1, 2007	Dec 31, 2010
	P-S4341-A	Apr 1, 2007	Dec 31, 2010
	P-S4343	Apr 1, 2007	Dec 31, 2010
	P-S4343-A	Apr 1, 2007	Dec 31, 2010
	P-S4342	Apr 1, 2007	Dec 31, 2010
	P-S4342-A	Apr 1, 2007	Dec 31, 2010

### **Shark / Pilot Products:**

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Hardware / SW Maintenance</b>
SAK-1G2P	Shark Appliance Kit with 1 x TurboCap 1GbE 2-port NIC	Jan 1, 2011	Jan 1, 2013
SAK-1G4P	Shark Appliance Kit with 1 x TurboCap 1GbE 4-port NIC	Jan 1, 2011	Jan 1, 2013
SAK-10G2P	Shark Appliance Kit with 1 x TurboCap 10GbE 2-port NIC	Jan 1, 2011	Jan 1, 2013

### **Central Management Console:**

#### **CMC 8000 Series:**

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Feature Release Major / Minor</b>	<b>End of Support: Hardware / SW Maintenance</b>
CMC-08001	CMC 8000 for 10 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08002	CMC 8000 for 25 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015

CMC-08003	CMC 8000 for 50 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08004	CMC 8000 for 100 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08005	CMC 8000 for 200 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08006	CMC 8000 for 500 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMS-08000	Cold Spare CMC 8000	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-080001-E	CMC 8001 - 10 Appliances Evaluation	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015

## Interceptor Products:

### *Interceptor 9200:*

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
INT-09200	Interceptor Model 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INS-09200	Cold spare Interceptor 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INT-09200-E	Interceptor 9200 Evaluation	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014

## Professional Services Products:

### *Steelhead:*

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
SVC-PSD-00206	Application Tuning Service	Nov 14, 2009
SVC-PSD-00400	CMC Reporting - Monthly	Nov 14, 2009

SVC-PSD-00401	CMC Reporting - Weekly	Nov 14, 2009
SVC-PSD-00500	DHCP to V-Server Package	Nov 14, 2009
SVC-PSD-00600	Steelhead Onsite Resident - 6 Months	Nov 14, 2009
SVC-PSD-00601	Steelhead Onsite Resident - 1 Year	Nov 14, 2009
SVC-PSD-00800	Netflow Integration Services	Nov 14, 2009
SVC-PSD-00801	Each Additional Netflow Steelhead	Nov 14, 2009

### Health Check:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00300	SH Health check (up to 10)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 10 Steelheads (excludes T&E)	May 2, 2010
SVC-PSD-00303	SH Health check (up to 200)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 200 Steelheads (excludes Travel and Expenses)	May 2, 2010

### Performance and Availability Monitoring:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00402	Perf & Avail Monitor Svc - DC (per SH/month)	Riverbed Performance & Availability Monitoring Service per head end (datacenter) Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010
SVC-PSD-00403	Perf & Avail Monitor Svc - Remote (perSH/month)	Riverbed Performance & Availability Monitoring Service per remote site Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010

**L1/L2 Support 1-day training:**

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00017C	SH Ops-Facility-Cust	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - per customer student (Riverbed or ATP Facility)	Aug 26, 2010
SVC-TRA-00017P	SH Ops-Facility-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - per partner student (Riverbed or ATP Facility)	Aug 26, 2010
SVC-TRA-00018B	SH Ops-Onsite-Base	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - dedicated onsite training base package for up to 3 people (excludes T&E)	Aug 26, 2010
SVC-TRA-00018C	SH Ops-Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with SH Ops Class Onsite Base Package)	Aug 26, 2010
SVC-TRA-00018P	SH Ops-Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Ops Class Onsite Base Package)	Aug 26, 2010

**E-Lab Rental, SQL Analysis and Training:**

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-PELAB	Physical E-Lab Rental Fee	Riverbed Professional Services E-Lab Rental Fee (per consecutive two-day period) – does not include T&E	Jan 31, 2011

SVC-PSD-VELAB	Virtual E-Lab Rental Fee	Riverbed Professional Services E-Lab Rental Fee (per consecutive two-day period) - no T&E required	Jan 31, 2011
SVC-PSD-00501	SQL Analysis	Analysis of a SQL application to define opportunities for optimization across the WAN	Jan 31, 2011
SVC-TRA-00023A	Steelhead Operations Webex 4 hour - add on	Per additional Customer or Partner Student. Steelhead Operations & Troubleshooting Webinar focused on L1 & L2. Length 4 hours. Requires SVC-TRA-00023B	Jan 31, 2011
SVC-TRA-00023B	Steelhead Operations Webex 4 hour - Base pkg.	Base pkg for 5 customer or partner students. Steelhead Operations & Troubleshooting Webinar focused on L1 & L2. Length 4 hours.	Jan 31, 2011
SVC-TRA-00113	Steelhead Deployment and Management Onsite - Base pkg. CUSTOMER	Steelhead Deployment & Management Class. Length 4 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00114	Steelhead Deployment and Management Onsite - Add on. CUSTOMER	Per customer student. Steelhead Deployment & Management Class. Length 4 days. Dedicated onsite add on (excludes T&E). Requires SVC-TRA-00113	Jan 31, 2011
SVC-TRA-00115	SH Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00118	Steelhead Mobile Install & Config Onsite. Base pkg. CUSTOMER	Steelhead Mobile Installation & Configuration Class. Length 2 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00119	Steelhead Mobile Install & Config Onsite. Add on. CUSTOMER	Per customer student. Steelhead Mobile Installation & Configuration Class. Length 2 days. Requires SVC-TRA-00118 (excludes T&E)	Jan 31, 2011
SVC-TRA-00120	SHM Add'l-Onsite-Part. PARTNER	Each additional onsite partner student (must be purchased with base	Jan 31, 2011

	PRICING ONLY - NOT FOR RESALE	SHM Class Onsite Base Package)	
SVC-TRA-00123	Central Mgmt Console Onsite Base Pkg. CUSTOMER	Central Mgmt Console Configuration & Operations Class. Length 2 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00124	Central Mgmt Console Onsite Add on. CUSTOMER	Per customer student. Central Mgmt Console Configuration & Operations Class. Length 2 days. Requires SVC-TRA-00123 (excludes T&E)	Jan 31, 2011
SVC-TRA-00125	CMC Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base CMC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00128	IC Class-Onsite-Base	Interceptor Deployment & Configuration Class - 2 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00129	IC Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with IC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00130	IC Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base IC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00131	SH Adv-Onsite-Base	Steelhead Advanced Class - 4 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00132	SH Adv Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with SH Adv Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00150	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class – 3 days - onsite base package for up to 3 students (excludes T&E)	Jan 31, 2011
SVC-TRA-00151	Riverbed Cascade Onsite Training - Each Additional	Each additional onsite CUSTOMER student (must be purchased with the Riverbed Cascade Onsite Training	Jan 31, 2011

	Customer Student	base package). Must be purchased increments of 3 units.	
SVC-TRA-00152	Riverbed Cascade Onsite Training - Each Additional Partner Student. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite PARTNER student (must be purchased with the Riverbed Cascade Onsite Training base package). Must be purchased increments of 3 units.	Jan 31, 2011
SVC-TRA-00157	Steelhead Operations & Troubleshooting Onsite Base pkg. Customer.	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 2 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00158	Steelhead Operations & Troubleshooting Add on. Customer.	Each additional onsite CUSTOMER student (must be purchased with SH Ops Class Onsite Base Package) – 2 days - must be purchased increments of 2 units	Jan 31, 2011
SVC-TRA-00159	SH Ops-Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Ops Class Onsite Base Package) – 2 days - must be purchased increments of 2 units	Jan 31, 2011

**Cascade:**

**Onsite:**

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00140	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Jan 27, 2010
SVC-TRA-00141	Riverbed Cascade Onsite Training - Each Additional	Each additional onsite customer student (must be purchased with	Jan 27, 2010

	Customer Student	the Riverbed Cascade Onsite Training base package)	
SVC-TRA-00142	Riverbed Cascade Onsite Training - Each Additional Partner Student	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Jan 27, 2010
SVC-TRA-00143	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Onsite Training - 1 day - per customer student (Riverbed or ATP facility)	Jan 27, 2010
SVC-TRA-00144	Riverbed Cascade Facility Training - Partner	Riverbed Cascade Onsite Training - 1 day - per partner student (Riverbed or ATP facility)	Jan 27, 2010

**2 day training:**

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00145	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Aug 26, 2010
SVC-TRA-00146	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite customer student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00147	Riverbed Cascade Onsite Training - Each Additional Partner Student. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00148	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Training - 2 days - per customer student (Riverbed or ATP facility)	Aug 26, 2010
SVC-TRA-00149	Riverbed Cascade Facility Training - Partner.	Riverbed Cascade Training - 2 days - per partner student	Aug 26, 2010

	PARTNER PRICING ONLY - NOT FOR RESALE	(Riverbed or ATP facility)	
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**Various PS and Training:**

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)
SVC-PSD-00219	Riverbed Quickstart	Sep 1, 2011
SVC-PSD-00200	WAN Optimization Assess & Design	Sep 1, 2011
SVC-PSD-00212	Riverbed Cascade JumpStart (CAX-200)	Sep 1, 2011
SVC-PSD-00213	Riverbed Cascade JumpStart (CAP-2100)	Sep 1, 2011
SVC-PSD-00214	Riverbed Cascade JumpStart (CAP-4100)	Sep 1, 2011
SVC-TRA-00126	Interceptor Deployment and Configuration. RVBD Facility - General Offering Public Training - 2 days. Per Student. CUSTOMER	Sep 1, 2011
SVC-TRA-00127	Interceptor Deployment and Configuration. RVBD Facility - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Sep 1, 2011

**Expenses:**

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)
SVC-EXP-00005	Fixed Expenses	Sep 5, 2011
SVC-EXP-00006	T&E Charges	Sep 5, 2011

SVC-EXPENSES	Travel and Expense Charges	Sep 5, 2011
SVC-EXP-00003	Fixed Expenses	Sep 5, 2011
SVC-EXP-00001	Fixed Expenses \$500	Sep 5, 2011
SVC-EXP-00002	Fixed Expenses \$1000	Sep 5, 2011

## Steelhead Products:

**Steelhead: 3020, 3520, 5520, 6020, 6120**

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-03020	Steelhead Model 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520	Steelhead Model 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520	Steelhead Model 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020	Steelhead Model 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120	Steelhead Model 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-03020	Cold spare Steelhead 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-03520	Cold spare Steelhead 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-05520	Cold spare Steelhead 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06020	Cold spare Steelhead 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06120	Cold spare Steelhead 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03020-E	Steelhead 3020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520-E	Steelhead 3520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520-E	Steelhead 5520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020-E	Steelhead 6020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120-E	Steelhead 6120 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014

## **Steelhead: 50, 100, 200, 300**

[EOA Notice](#)

<b>Part Number</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Feature Release Major / Minor</b>	<b>End of Support: Hardware / SW Maintenance</b>
SHA-00050	Steelhead Model 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100	Steelhead Model 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200	Steelhead Model 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300	Steelhead Model 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00050	Cold spare Steelhead 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00100	Cold spare Steelhead 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00200	Cold spare Steelhead 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00300	Cold spare Steelhead 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00050-E	Steelhead 50 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100-E	Steelhead 100 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200-E	Steelhead 200 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300-E	Steelhead 300 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014

## **Steelhead: 520, 1020, 1520, 2020**

[EOA Notice](#)

<b>Part Number</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support: Feature Release Major / Minor</b>	<b>End of Support: Hardware / SW Maintenance</b>
SHA-00520	Steelhead Model 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01020	Steelhead Model 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520	Steelhead Model 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020	Steelhead Model 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-00520	Cold spare Steelhead 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-01020	Cold spare Steelhead 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014

SHS-01520	Cold spare Steelhead 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-02020	Cold spare Steelhead 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-00520-E	Steelhead 520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01020-E	Steelhead 1020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520-E	Steelhead 1520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020-E	Steelhead 2020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014

***Steelhead: 3010, 3510, 5010***

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-03010(-010)	Steelhead 3010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-03510(-010)	Steelhead 3510	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-05010(-010)	Steelhead 5010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011

***Steelhead: 510, 1010, 2010, 2510***

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-00510(-010)	Steelhead 510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-01010(-010)	Steelhead 1010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-02010(-010)	Steelhead 2010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-02510(-010)	Steelhead 2510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009

***Steelhead: 500, 1000, 2000, 3000, 5000***

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
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SHA-00500-010	Steelhead 500	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-01000-010	Steelhead 1000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-02000-010	Steelhead 2000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-03000-010	Steelhead 3000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-05000-010	Steelhead 5000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008

## Steelhead Spares and Options:

### *xx20 Series Spares:*

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)	End of Support: Hardware / SW Maint. Models 520, 1020, 1520, 2020	End of Support: Hardware / SW Maint. Models 50, 100, 200, 300	End of Support: Hardware / SW Maint. Models 3020, 3520, 5520, 6020, 6120
CMP-NIC-2TX1A	2-port copper NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2TX1S	2-port copper NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0R	2-port fiber NIC Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0A	2-port fiber NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0S	2-port fiber NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0R	4-port copper NIC Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0A	4-port copper NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0S	4-port copper NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0R	4-port fiber NIC legacy Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0A	4-port fiber NIC legacy Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0S	4-port fiber NIC legacy Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0A	6-Port 10/100/1000 Base-TX Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0S	6-Port 10/100/1000 Base-TX Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0R	6-Port 10/100/1000 Base-TX	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014

	Swap				
CMP-HDK-AX250	Disk 250GB xx10	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM250B	Disk 250GB xx20 not 6020	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM400B	Disk 400GB 6020 only	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM500	Disk 500GB 6120 only	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-FAN-SM001	Fan mid xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-FAN-SM002	Fan rear xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-DT001	Power supply spare Desktop SH	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-AX001	Power supply spare xx10 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-SM001	Power supply spare xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-RMK-DA0005	SH50-300 Rack mount kit	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-RMK-DA000X	SH520-2020 Rack mount kit	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014

### **Network Interface Cards: 2TX0A, 2TX0S**

[EOA Notice](#)

<b>Part Number</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>
CMP-NIC-2TX0A	2-port copper NIC Add-in	Aug 26, 2008
CMP-NIC-2TX0S	2-port copper NIC Spare	Aug 26, 2008

### **Disk Drives:**

**400GB on SHA-6020 only:**

<b>Part Number</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>
CMP-HDK-SM400B	Disk 400GB 6020 only	Nov 3, 2009

**120GB and 160GB on xx50 Series:**

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)
HDK-120	120GB SATA disk drive SH250	Feb 28, 2011
HDK-160	160GB SATA disk drive SH550	Feb 28, 2011

## ***Power Supply***

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)
PWS-002	Power supply xx50/WWA 3U (spare)	Sep 6, 2011

## ***Steelhead Demo Kit***

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)
SHA-KIT-DEMO2	Steelhead demonstration kit for Partners – 250L	Jan 10, 2010

## ***SCPS BW Products:***

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)
RSP-SCP-01	SCPS Protocol License: 1Mbps for Steelhead Models 250, 550, 100, 200, 520	July 6, 2011
RSP-SCP-02	SCPS Protocol License: 2Mbps for Steelhead Models 250H, 550, 300, 1020	July 6, 2011
RSP-SCP-06	SCPS Protocol License: 6Mbps for Steelhead Models 550H, 1050, 1520	July 6, 2011
RSP-SCP-10	SCPS Protocol License: 10Mbps for Steelhead Models 1050, 2020	July 6, 2011

RSP-SCP-20	SCPS Protocol License: 20Mbps for Steelhead Models 1050H	July 6, 2011
RSP-SCP-45	SCPS Protocol License: 45Mbps for Steelhead Models 2050	July 6, 2011
RSP-SCP-E-01	90 day SCPS Protocol Evaluation License: 1Mbps for Steelhead Models 250, 550, 100, 200, 520	July 6, 2011
RSP-SCP-E-02	90 day SCPS Protocol Evaluation License: 2Mbps for Steelhead Models 250H, 550, 300, 1020	July 6, 2011
RSP-SCP-E-06	90 Day SCPS Protocol Evaluation License: 6Mbps for Steelhead Models 550H, 1050L, 1520	July 6, 2011
RSP-SCP-E-10	90 Day SCPS Protocol Evaluation License: 6Mbps for Steelhead Models 550H, 1050, 1520	July 6, 2011
RSP-SCP-E-20	90 Day SCPS Protocol Evaluation License: 20Mbps for Steelhead Models 1050H	July 6, 2011
RSP-SCP-E-45	90 Day SCPS Protocol Evaluation License: 45Mbps for Steelhead Models 2050	July 6, 2011

## Steelhead Mobile Controller:

### **SMC 8500 Series:**

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SMC-08500	SMC with 30 concurrent users	July 6, 2010	July 6, 2012	July 6, 2015
SMS-08500	Cold Spare SMC-08500	July 6, 2010	July 6, 2012	July 6, 2015
SMC-08500-E	SMC 8500 w 30 concurrent users Evaluation	July 6, 2010	July 6, 2012	July 6, 2015

## Whitewater Products:

## **Whitewater: 1000, 2000 and Virtual**

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>
WWV-001	Whitewater Virtual Machine - VMware	Jun 6, 2011
WWA-01000-BASE	Whitewater 1000 BASE Incl. 5TB Cloud Capacity	Jun 6, 2011
WWA-01000-BASE-E	Eval Whitewater 1000 Incl. 5TB Cloud Capacity	Jun 6, 2011
WWA-02000-BASE	Whitewater 2000 BASE Incl. 10TB Cloud Capacity	Jun 6, 2011
WWA-02000-BASE-E	Eval Whitewater 2000 Incl. 10TB Cloud Capacity	Jun 6, 2011
WWS-01000-BASE	Whitewater 1000 Spare System	Jun 6, 2011
WWS-02000-Base	Whitewater 2000 Spare System	Jun 6, 2011
WWC-LIC-TB	Whitewater Add on Cloud Capacity TB License	Jun 6, 2011
WWC-LIC-TB-E	Eval Whitewater Add On Cloud Capacity TB License	Jun 6, 2011

## **Zeus Products:**

### **Web Server and Global Load Balancer**

[EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support</b>
PL-ZWS-4CPU PL-ZWS-ACPU PL-ZWS-4CPU-HT PL-ZWS-ACPU-HT PL-ZWS-BW-4CPU PL-ZWS-BW-ACPU	Zeus Web Server (all configurations)	Nov. 30, 2011	Nov. 30, 2014
PL-ZGLB-FULL PL-ZGLB-DR	Zeus Global Load Balancer (Full and Disaster Recovery)	Nov. 30, 2011	Nov. 30, 2014

## **Traffic Manager, Load Balancer and Multi-Site Manager Configurations**

### [EOA Notice](#)

<b>Product</b>	<b>Description</b>	<b>End of Availability (Last order date)</b>	<b>End of Support</b>
PL-ZLB-A PL-ZLB-CCO-A PL-ZLB-B PL-ZLB-CCO-B PL-ZLB-C PL-ZLB-CCO-C PL-ZLB-D PL-ZLB-CCO-D	Zeus Load Balancer (base and options)	Nov. 30, 2011	Nov. 30, 2014
PL-ZTM-A PL-ZTM-RTA-A PL-ZTM-BWM-A PL-ZTM-SLM-A PL-ZTM-SCL-A PL-ZTM-AFM-A PL-ZTM-B PL-ZTM-RTA-B PL-ZTM-BWM-B PL-ZTM-SLM-B PL-ZTM-SCL-B PL-ZTM-AFM-B PL-ZTM-C PL-ZTM-RTA-C PL-ZTM-BWM-C PL-ZTM-SLM-C PL-ZTM-SCL-C PL-ZTM-AFM-C PL-ZTM-D PL-ZTM-RTA-D PL-ZTM-BWM-D PL-ZTM-SLM-D PL-ZTM-SCL-D PL-ZTM-AFM-D	Zeus Traffic Manager (base and options)	Nov. 30, 2011	Nov. 30, 2014
PL-MSM-A PL-GLB-A PL-MSM-B PL-GLB-B PL-MSM-C PL-GLB-C	Multi-Site Manager (base and GLB options)	Nov. 30, 2011	Nov. 30, 2014

PL-MSM-D PL-GLB-D			
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